

County Councillors Report October 2024.

Groby Flood Alleviation Works.

Work on Ratby Road Groby is progressing but there may need to be some weekend working to ensure that they stay on track.

The purpose of this project is to reduce the risk of flooding in the village but, with climate change and the loss of gardens and green areas to hard surfacing, it's always going to be a challenge. I was sorry to see the impact of the recent heavy rain on the village again. As you know, the project isn't finished yet, Severn Trent tell me, that when the new pipes are installed, and it's all finished the village should see the improvement.

On a more positive note. I am told by Steve Brown a resident at the bottom of Leicester Road that the first phase of works seemed to have improved the flooding in that area. He says even with all that persistent rain over the weekend which came down in unprecedented amounts it only reached his driveway and soon cleared. So, the work has clearly improved the flooding situation at that location.

Road Closure, Ratby Lane Ratby/Kirby Muxloe.

The road was closed on Monday 30th September for a period of 6 weeks to allow work on the bridges along Ratby Lane. I am informed it take a long time for the concrete to cure. However, I am pleased to inform residents that I have arranged for the road Service between the Sports Club and Taverner Drive to be resurfaced saving any road closures along Ratby Lane for that work in the future. I have also requested temporary traffic lights be placed at the Desford Lane Junction on the diversion route at peak times. At the present time Highways are trailing a manual stop and go with highways operatives at the junction This will allow traffic coming from Ratby to get out onto Desford Lane and help stop some of the queuing back.

The Burroughs, Burroughs Road, Ratby. Planning Application 24/00914/OUT

Do you or do any members of you family enjoy a peaceful walk up the Burrough in Ratby. Are you part of a rambling group that enjoys the beautiful scenic walks up the Burroughs to Botcheston and Thornton Reservoir. If so, you need to be aware this area of Countryside is **Now under Threat**. Lagan Homes have now submitted an outline housing planning application for 470 houses. This will tear the heart out of the Burroughs. The Jewel in the crown of the

Ratby Countryside enjoyed by walkers and nature lovers. I am sad to say it is supported by the Liberal Democrat Administration in their Local Plan Consultation. If you want to protect this area of countryside, You can object by emailing Alex Jelly The Planning officer dealing with this application at Alex.Jelley@hinckley-bosworth.gov.uk or writing to Alex Jelly Hinckley and Bosworth Borough Council, The Hub, Rugby road, Hinckley. Leicestershire.

October is Cyber Security Awareness Month.

A month-long event dedicated to raising awareness of cyber security and its profound impact on our personal and professional lives. Criminal or political motives often drive cyber-attacks. Cybercriminals engage in malicious activities such as stealing sensitive data, spreading propaganda, seeking financial gain, seeking revenge, or causing disruption.

You can find more information on how to protect yourself from Scams ect at the following. <https://www.ncsc.gov.uk/cyberaware/home>

Shaping our communications and engagement on Public Health

Have your say on shaping Leicestershire County Council's communications and engagement on Public Health.

The engagement runs from **2 September to 13 October 2024.**

Leicestershire County Council's Public Health department are looking to shape the way we communicate and engage with residents to improve health across the county. We're keen to hear your views, as Leicestershire residents, on how you currently receive and engage with health and wellbeing messages. Your input will help us develop our communication and engagement plans for the future.

We would like to hear the views of all people living and working across Leicestershire including:

- individuals from different racial backgrounds or ethnicities
- individuals who identify as LGBTQ+
- individuals of all ages

For us to know this information about you, we encourage you to complete the 'about you' section at the end of the survey. The more we know about how you need and want to hear about health and well-being, the more we can tailor our messaging. Your input will help us develop our future communication and engagement plans.

Please read the additional information sheet if you would like more information on why we are undertaking this engagement.

Have your Say.

The aim of our survey is to gain honest views from Leicestershire residents. If you do not know an answer, please type 'don't know' as a response or tick the 'don't know' box. It is ok to give this answer if it is your honest response. This information will still be helpful to our future planning.

The survey will take around 20 minutes to complete.

To complete the survey follow the below link

<https://surveys.leics.gov.uk/snapwebhost/s.asp?k=172425400594>

A paper copy of the survey is available on request by calling [0116 305 0705](tel:01163050705) or emailing phconsultations@leics.gov.uk

Draft Customer Experience Strategy.

Have your say on our Customer Experience Strategy.

This consultation runs from Monday 16 September to Sunday 10 November 2024

Leicestershire County Council would like to invite views on our draft Customer Experience Strategy, that supports our vision for customer service at the council.

You'll be able to communicate with our services quicker and easier, through modern and accessible.

The strategy ensures:

The focus is on customers, and that they have a positive experience in their interactions.

All council employees take responsibility for customer service

That the council will adopt best practice, and that interactions are efficient to maximise taxpayers' money.

That people use our online options if they can, freeing up more traditional channels for those who can't.

The council appropriately manages any changes to the way customers are asked to interact with us.

Have your say.

This email is currently circulating I have had it 3 times in the past two weeks.

An email impersonating the AA claims to offer a 'free car emergency kit' and includes a phishing link which will attempt to steal your personal and financial information.

You can report scam emails to report@phishing.gov.uk

Finally, I would like to thank you all for your continued support and remind you that should you need my help or advice, I always pride myself on making myself available to residents. Remember I am only a phone call or email away.

Ozzy O'shea.

Always Working for you Locally.

Cllr Ozzy O'Shea Tel 0116 2394336 Mobile 07808585825

Email Ozzy.O'shea@leics.gov.uk

Email ozzyoshea@hotmail.com