

Project title: Groby Flood Alleviation
Project ref: A4S/00950

Severn Trent Water
PO Box 407
Darlington
DL1 9WD

17 June 2024

Dear Customer

We're planning work in your area

What are we doing?

As you know, Groby village has suffered from foul and surface water flooding for several years. We've already installed huge storage pipes on Leicester Road that will hold the excess surface water when it rains heavily and send it slowly back into the waste-water network.

The next phase is to install new pipes that will separate surface water from the foul (waste) water that comes from homes and businesses and protect the Ratby Road area. We're installing new sewer pipes from the junction of Ratby Road/Leicester Road, up the hill to near the Ratby Road Allotments (please see the map below). Work will begin in July so that we can get most of it done at the junction during the school holidays.

Important information

Ratby Road will be closed at the Leicester Road junction from 23 July for 7 weeks. We know this will be a nuisance and we're sorry, but hopefully the benefits of the scheme will be worth it.

- There'll be a signposted diversion in place while the main junction is closed.
- Arriva buses will use a smaller vehicle and divert around Fir Tree Lane, Windmill Rise, Stephenson Way, Martinshaw Lane.
- Vehicle access to Rookery Lane will be via Pymm Ley Lane.
- The Ratby Road car park will remain open but please note the entrance will change.

Come and find out more

If you'd like to know more about what's happening, please come along to our drop-in session. We'll be in the Waldrom Room at **Groby Village Hall, Leicester Road, Groby LE6 0DQ on Wednesday 3 July between 3.30pm to 6.00pm.** It's your chance to ask us any questions about the work and for us to find out more about your area. Feedback from our customers is important to us – so we'd love to see you there.

Retail Businesses

If you own or operate a business which receives visiting customers who purchase goods or services from you and find that our works are affecting your sales income, then please contact our Business Loss Team - businessloss@severntrent.co.uk for further advice.

Rosie and I will be visiting the businesses in the Ratby Road/Leicester Road area in the next couple of weeks to answer questions.

Contact us

- If you have any queries about this work, please speak to the team on site who will help you in any way possible or get in touch with us:

Helen Purdy	07703 718436	helen.purdy@severntrent.co.uk
Rosie Hunt	07866 001204	rosie.hunt@severntrent.co.uk

- For updates, visit our Planned Improvements webpage at www.stwater.co.uk/planned-works and scroll down for 'Groby Flood Alleviation'.

Yours faithfully

Helen Purdy
Community Communications Team
Severn Trent

Flooding in Ratby Road area



WONDERFUL ON TAP

